




**Mental Health
& Wellbeing
Commission**

It's OK to complain

The Mental Health and Wellbeing Commission (MHWC) handles complaints about public mental health and wellbeing services in Victoria, including services delivered by a public hospital.

We are independent and can:

-  help you raise your concern directly with a mental health and wellbeing service
-  work with you and the service to help resolve your complaint
-  help with other options and referrals to deal with your concerns.

 **1800 246 054 (freecall)**

 **mhwc.vic.gov.au**

 **help@mhwc.vic.gov.au**

